

Set Up Guide for Auracast-Compatible Hearing Aids

To connect your hearing aids, you will likely need an Auracast assistant app like the ReSound Smart 3D app.

Auracast-compatible hearing aids are designed to receive broadcast audio directly.

Enable Auracast Mode on the Hearing Aids:

- Many hearing aids with Aurora/Auracast support have a setting or use a companion app to start scanning for Auracast broadcasts.
- If there's no physical switch, open the manufacturer's app or check your hearing aid manual for Auracast/BLE Audio settings.

Be In Range of the Auri Broadcast:

- Auri broadcasts via a transmitter in a venue. The hearing aids should detect the broadcast if within range.

Select the Correct Channel/Stream:

- Ours is called "Sanctuary"

To Pair Your Hearing Aids With a Phone Some hearing aid brands require pairing your aids with your phone first (e.g., via Apple Accessibility settings or a hearing aid app) so the phone can help select the Auracast stream:

- On iPhone: Settings → Accessibility → Hearing Devices → Pair your hearing aids.
- On Android: Bluetooth settings → Scan & pair your hearing aids (or use the brand's app).

If Your Hearing Aids **Do Not** Support Auracast

Not all hearing aids currently support Auracast. If yours isn't compatible you will need to use the provided RX1 Receiver: Auri systems provide a small receiver Auri™ RX1. Matthews UMC has 4 of these in their system. They can:

- Scan and receive the Auri broadcast
- Output audio via headphones, earbuds, or a neck loop -- which works with hearing aids that have telecoil (T-coil) support.

TIPS

*Make sure your hearing aids are up to date with firmware and that your phone (if used) supports Auracast/Bluetooth LE Audio.

*Many older hearing aids or phones do not support Auracast yet, so in those cases, you'll need the Auri receiver and accessories.