

# Frequently Asked Questions

## Planning Your Visit



MATTHEWS UNITED METHODIST

### Q: Where is the church located?

Location: The church is located at 801 South Trade Street in Matthews, NC, 28105. As you head out of town on Trade Street, we are on the left just past the fire station and Matthews Elementary.

### Q: Where do I park?

There are two parking lots, one on the Sanctuary side of the building and a larger parking lot on the Commons and children's side of the building. If you are a first-time visitor, there are spaces designated for you near the road in the large parking lot.

### Q: What time are the worship services on Sunday?

Traditional Worship	8:15 am
Contemporary Worship	9:30 am
Traditional Worship	11:00 am
Centro Cristiano Hosanna Spanish-Speaking Worship	12:30 pm

### Q: What about my kids?

Your children are welcome to attend worship with you or attend Sunday School. If you want your children to attend the nursery or Sunday School, it is best to enter in the Children's wing located under the covered portico entrance at the rear of the building. There is a check-in desk located just inside the entrance. One of our Children's Team volunteers will be excited to welcome you and show you where to go. Click on the "**Age Levels**" menu section for room information!

### Q: What about classes for children with special needs?

Special needs classes are offered for school-aged children and can be found on the main menu under the "**Age Levels**" tab.

### Q: Where can I go on Sunday to have my questions answered in-person?

The Welcome Center located by the Sanctuary is staffed by volunteers every Sunday morning. They can answer your questions and help guide you to the Sunday classes.

### Q: Will I have to say anything, sign anything, or be singled out in any way?

You will not be put on the spot. There will be a registration card/pad passed during worship where everyone has the opportunity to share information or not.

### Q: What other options are available outside of Sunday worship services?

We encourage you to look through our church website to find out about all the offerings for all age groups. Matthews UMC is a multi-generational congregation, so we have ministries available throughout the week for you!

### Q: Where can I get a snack and coffee on Sunday mornings?

Go to The Commons located on the large parking lot side of the building near the gym. The Commons is a place for gathering between worship and Sunday classes. Due to Covid, the coffee service is closed but will resume soon.

### Q: What should I wear to church?

We encourage you to dress in what you are most comfortable wearing.

### Q: Where do people gather to socialize?

The Commons is our gathering space where you can enjoy time socializing and meeting new people.

**Q: How do I learn more about church events?**

On the main menu, click on News & Events for the church calendar and to sign up for the church newsletter of events. Also, subscribe to the pastor's blog!

**Q: How do I register for group studies, missions, and events?**

REALM is the connection and registration tool within the church. Please call the church at 704/847-6261 ext 110 to request an invitation to join REALM. Registrations that are open to the public are found on our calendar located on the homepage.

**Q: How do I talk to the Pastor of Welcome, Hospitality, and New Members?**

Call or email Pastor Jenny Savage at [Jenny@MatthewsUMC.org](mailto:Jenny@MatthewsUMC.org) or 704/847-6261 ext 137.

**Q: How do I become a new member of Matthews UMC?**

The process starts with a "Meet the Pastors" event, followed up with a five/six week course called "A Disciple's Path." Call or email Pastor Jenny Savage at [Jenny@MatthewsUMC.org](mailto:Jenny@MatthewsUMC.org) or 704/847-6261 ext 137 for the dates and times of the next membership class.